



4 STAR AIRLINE



Best Airline In Africa  
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## Ethiopian Receives IATA's Certificate of Excellence in Logistics (CEIV Pharma)

**Addis Ababa, 24 December 2021**

Ethiopian Airlines, the largest aviation group in Africa, is pleased to announce that it has received IATA's Center of Excellence for Independent Validators in Pharmaceutical Logistics (CEIV Pharma) certification as an airline and ground handling in December 2021. Ethiopian Airlines is the first airline in Africa to receive the CEIV pharma certification. Achieving this great milestone will further improve our goal in providing efficient & effective transportation of pharmaceuticals throughout our pharma network including Brussels, Shanghai, Johannesburg, Paris, Seoul, Lagos, Lusaka, Beijing, Hong Kong, Maastricht, Chicago & Addis Ababa.

Following the certification, Ethiopian Airlines Group CEO Mr. Tewolde GebreMariam said, *"We are delighted to receive this important global certification, IATA CEIV Pharma Certificate, which is a strong assurance of one of the highest global standards in the aviation and logistics industries. With an annual capacity of more than a million tons, our global air cargo and logistics hub in Addis Ababa has various special cargo handling facilities like Pharma and Life Science, Live Animals, Perishable cargo, live sea food, dangerous goods etc. Accordingly, we have been working very hard on our Pharma and Life Science handling facility to meet global standards in technology, processes and trainings. The IATA CEIV Pharma Certification has come at an opportune time for Ethiopian Cargo and Logistics team as they continue to play key global role in the transportation of life saving COVID-19 vaccines around the world and particularly in the continent of Africa. The journey to an even greater success in the logistics market has started for Ethiopian Airlines as we are already equipped with a huge capacity in terms of state-of-the-art cold chain facility, equipment, system, process and dedicated pharma handling professionals."*



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Ethiopian, in recent years, has invested heavily in infrastructure, equipment, people, system and processes to enhance its pharmaceutical core handling capabilities throughout its pharma network. Cold storage areas in these freight facilities are dedicated for the handling of pharmaceuticals & healthcare products and armed with a dedicated climate control ranging between  $-30^{\circ}\text{C}$  to  $+25^{\circ}\text{C}$ . These facilities are monitored through a smart web-based system that allows real-time management of all zones with a capability to trigger SMS, Phone Call & email in case of an emergency.

The strategic and geographical location of the home base airport of Ethiopian Airlines located at Addis Ababa, Ethiopia makes it highly preferable for the transportation of highly temperature-sensitive products with year-round natural temperature stability ranging between  $+15^{\circ}\text{C}$  to  $+25^{\circ}\text{C}$ , which will play an important role to minimize potential temperature deviation through the value chain. In addition, Ethiopian has also deployed smart cool dollies to ensure smooth transportation of temperature-sensitive pharmaceutical products from the warehouse to the aircraft & vice versa with a capability to maintain an internal temperature between  $-29^{\circ}\text{C}$  to  $+27^{\circ}\text{C}$ .

## About Ethiopian

Ethiopian Airlines (Ethiopian) is the fastest growing Airline in Africa. In its seventy-five years of operation, Ethiopian has become one of the continent's leading carriers, unrivalled in efficiency and operational success. Ethiopian commands the lion's share of the Pan-African passenger and cargo network operating the youngest and most modern fleet to more than 130 international passenger and cargo destinations across five continents. Ethiopian fleet includes ultra-modern and environmentally friendly aircraft such as Airbus A350, Boeing 787-8, Boeing 787-9, Boeing 777-300ER, Boeing 777-200LR, Boeing 777-200 Freighter, Bombardier Q-400 double cabin with an

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average fleet age of seven years. In fact, Ethiopian is the first airline in Africa to own and operate these aircraft. Ethiopian is currently implementing a 15-year strategic plan called Vision 2025 that will see it become the leading aviation group in Africa with Seven business units: Ethiopian International Services; Ethiopian Cargo & Logistics Services; Ethiopian MRO Services; Ethiopian Aviation Academy; Ethiopian ADD Hub Ground Services, Ethiopian Airports Services and Ethiopian Express Services (Domestic). Ethiopian is a multi-award-winning airline registering an average growth of 25% in the past seven years.

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